

# United Nations Global Compact Communication on Progress 2021



COMMUNICATION  
ON PROGRESS



This is our **Communication on Progress** in implementing the Ten Principles of the **United Nations Global Compact** and supporting broader UN goals.

We welcome feedback on its contents.



## Statement of continuing support

UNIQA Insurance Group AG has been a signatory to the United Nations Global Compact since 2020. I am pleased to confirm that UNIQA continues to be committed to the Ten Principles of the United Nations Global Compact in the areas of human rights, labor rights, environment and anti-corruption.

Our Group Sustainability Report 2021 as well as our Non-Financial Report 2021 in the Group Annual Report 2021 serve as the Communication on Progress (CoP) in implementing the ten principles.

In this annual Communication on Progress, we describe our actions to continually improve the integration of the Global Compact and its principles into our business strategy, culture and daily operations. We also commit to sharing this information with our stakeholders using our primary channels of communication.

Sincerely yours,

A handwritten signature in blue ink, appearing to read 'A. Vetter'.

**Andreas Brandstetter**

CEO of the Management Board  
UNIQA Insurance Group AG

# Our action on the ten principles

## Human Rights

### Principle 1

Businesses should support and respect the protection of internationally proclaimed human rights; and

### Principle 2

make sure that they are not complicit in human rights abuses.

Topic		Reference
<b>Group Sustainability Report 2021</b>		
2. The UNIQA sustainability strategy and ESG integration	2.1 Sustainability approach and ESG integration	pages 20–24
	2.4 Our materiality matrix	pages 26–28
3. Sustainability in our UNIQA community	3.1 Our employees	pages 32–36
	3.2 Diversity and inclusion	pages 37–38
4. Sustainability in our core business	4.1 Sustainability in insurance activities in the Retail segment	pages 52–57
	4.2 Sustainability in insurance activities in the Corporate Business and Affinity segment	pages 58–59
	4.3 Sustainability in investing	pages 60–62
5. Sustainability in operational management	5.2 Human rights in focus	page 69
6. Key figures and performance	6.1 Key employee figures	pages 78–79
<b>Non-Financial Report 2021 (part of Group Annual Report 2021)</b>		
Sustainability strategy and ESG integration	Sustainability strategy	pages 54–55
	ESG integration within UNIQA	page 55
Human rights matters	Human rights	pages 66–67
<b>Additional References</b>		
Code of Conduct		<a href="#">Weblink</a>

# Labour

## Principle 3

Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

## Principle 4

the elimination of all forms of forced and compulsory labour;

## Principle 5

the effective abolition of child labour; and

## Principle 6

the elimination of discrimination in respect of employment and occupation.

Topic		Reference
<b>Group Sustainability Report 2021</b>		
3. Sustainability in our UNIQA community	3.1 Our employees	pages 32–36
	3.2 Diversity and inclusion	pages 37–38
	3.3 Training and continuing education	pages 39–41
	3.4 Employee satisfaction	pages 42–44
5. Sustainability in operational management	5.1 Environmental management	pages 66–68
6. Key figures and performance	6.1 Key employee figures	pages 78–79
GRI Disclosures	GRI 401 Employment	<a href="#">GRI Content Index 2021</a>
	GRI 402 Labour/management relations	
	GRI 404 Training and education	
	GRI 405 Diversity and equal opportunity	
	GRI 406 Non-discrimination	
<b>Non-Financial Report 2021 (part of Group Annual Report 2021)</b>		
Human rights matters	Human rights	pages 66–67
Employee matters	Employee matters	pages 62–66
<b>Additional References</b>		
Code of Conduct		<a href="#">Weblink</a>

# Environment

## Principle 7

Businesses should support a precautionary approach to environmental challenges;

## Principle 8

undertake initiatives to promote greater environmental responsibility; and

## Principle 9

encourage the development and diffusion of environmentally friendly technologies.

Topic		Reference
<b>Group Sustainability Report 2021</b>		
1. Introduction	1.4 Sustainability risks	pages 14–15
2. The UNIQA sustainability strategy and ESG integration	2.1 Sustainability approach and ESG integration	pages 20–24
4. Sustainability in our core business	4.1 Sustainability in insurance activities in the Retail segment	pages 52–57
	4.2 Sustainability in insurance activities in the Corporate Business and Affinity segment	pages 58–59
	4.3 Sustainability in investing	pages 60–62
5. Sustainability in operational management	5.1 Environmental management	pages 66–68
6. Key figures and performance	6.2 Key environmental figures	page 80
GRI Disclosures	GRI 201 Economic Performance	<a href="#">GRI Content Index 2021</a>
	GRI 302 Energy	
	GRI 305 Emissions	
	GRI 307 Environmental Compliance	
<b>Non-Financial Report 2021 (part of Group Annual Report 2021)</b>		
Environmental matters	UNIQA climate strategy	page 56
	Environmental matters in investment	page 56
	Environmental matters in underwriting in the Retail segment	page 57
	Environmental matters in underwriting in the Corporate and Affinity segment	page 58
	Environmental matters in operational management	page 59
<b>Additional References</b>		
Code of Conduct		<a href="#">Weblink</a>

# Anti-Corruption

## Principle 10

Businesses should work against corruption in all its forms, including extortion and bribery

Topic		Reference
<b>Group Sustainability Report 2021</b>		
5. Sustainability in operational management	5.3 Compliance and combatting corruption and bribery	pages 70–71
	5.4 Data Protection	pages 72–73
	5.6 Public affairs	page 75
GRI Disclosures	GRI 205 Anti-corruption	<a href="#">GRI Content Index 2021</a>
	GRI 206 Anti-competitive behavior	
<b>Non-Financial Report 2021 (part of Group Annual Report 2021)</b>		
Compliance and combatting corruption and bribery	Compliance and combatting corruption and bribery	pages 67–68
<b>Additional References</b>		
Code of Conduct		<a href="#">Weblink</a>

## Further information

For detailed information please review our corporate responsibility reports, which can be found on [https://www.uniqagroup.com/gruppe/versicherung/corporate-responsibility/Sustainability\\_Report.en.html](https://www.uniqagroup.com/gruppe/versicherung/corporate-responsibility/Sustainability_Report.en.html)





## **Imprint**

### **Cautionary note regarding forward-looking statements**

These statements provide current expectations of future events and other forward-looking statements that are based on management's current views and assumptions. They involve known and unknown risks and uncertainties that could cause actual results performance or events to differ from those expressed or implied in such statement. UNIQA undertakes no obligation to publicly revise or update any forward-looking statements.

### **Publisher**

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