



# United Nations Global Compact Communication on Progress 2020



COMMUNICATION  
ON PROGRESS



This is our **Communication on Progress** in implementing the Ten Principles of the **United Nations Global Compact** and supporting broader UN goals.

We welcome feedback on its contents.


## Statement of continued support

UNIQA Insurance Group AG has been a signatory to the United Nations Global Compact since 2020. I am pleased to confirm that UNIQA reaffirms its support of the Ten Principles of the United Nations Global Compact in the areas of Human Rights, Labour, Environment and Anti-Corruption.

Our Group Non-Financial Report as well as our Group Sustainability Report serve as the Communication on Progress (CoP) in implementing the Ten Principles.

In this annual Communication on Progress, we describe our actions to continually improve the integration of the Global Compact and its principles into our business strategy, culture and daily operations. We also commit to sharing this information with our stakeholders using our primary channels of communication.

Sincerely yours,



**Andreas Brandstetter**

CEO of the Management Board  
UNIQA Insurance Group AG

## Our action on the Ten Principles



### 1.1. Human Rights

#### Principle 1

Businesses should support and respect the protection of internationally proclaimed human rights; and

#### Principle 2

make sure that they are not complicit in human rights abuses.

Topic	Reference	
<b>Sustainability Report 2020</b>		
Sustainability strategy	Awakening: Strategic Manifesto Agreed	Page 4–5
	Strategy: Five Key Pillars of Sustainability	Page 6
<b>Non-Financial Report 2020</b>		
Sustainability strategy	Foreword by the Management Board	Page 1–2
	Sustainable Development Goals	Page 8
Sustainable governance	Sustainability Risks	Page 12–13
	Human Rights, Corruption and Compliance	Page 14–16
	Investments	Page 18
Sustainability in our core business	Innovative Products and Services	Page 23–25
Sustainability in operations	Employees / Employee Satisfaction	Page 26–28
	Diversity and Equal Opportunity	Page 28–29
	Environment and Ecology	Page 38–40
Data and performance	Employee KPIs	Page 32–35
<b>Additional References</b>		
Code of Conduct	<a href="#">Weblink</a>	



## 1.2. Labour

### Principle 3

Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

### Principle 4

the elimination of all forms of forced and compulsory labour;

### Principle 5

the effective abolition of child labour; and

### Principle 6

the elimination of discrimination in respect of employment and occupation.

Topic	Reference	
<b>Sustainability Report 2020</b>		
Sustainability in operations	Plans: An Interview with our first-ever Diversity Officer	Page 42–43
<b>Non-Financial Report 2020</b>		
Sustainability in operations	Employees / Employee Satisfaction	Page 26–28
	Diversity and Equal Opportunity	Page 28–29
	Training and Education	Page 29–32
	Environment and Ecology	Page 38–40
Data and performance	Employee KPIs	Page 32–35
GRI Disclosures	GRI 401 Employment	<a href="#">GRI Content Index 2020</a>
	GRI 402 Labour/management relations	
	GRI 404 Training and education	
	GRI 405 Diversity and equal opportunity	
	GRI 406 Non-discrimination	
<b>Additional References</b>		
Code of Conduct		<a href="#">Weblink</a>



## 1.3. Environment

### Principle 7

Businesses should support a precautionary approach to environmental challenges;

### Principle 8

undertake initiatives to promote greater environmental responsibility; and

### Principle 9

encourage the development and diffusion of environmentally friendly technologies.

Topic	Reference	
<b>Sustainability Report 2020</b>		
Sustainability strategy	Awakening: Strategic Manifesto Agreed	Page 4–5
	Strategy: Five Key Pillars of Sustainability	Page 6
Sustainability in our core business	Ambition: Targeting Climate Neutrality	Page 7
	Interview: Investment as the Biggest Lever in Climate Protection	Page 8–11
	Success: Awards and the Green Bond	Page 12
	Rules of the Game: The Sustainable Finance Action Plan	Page 13–15
	Exit: Systematic Decarbonisation	Page 18–19
	Trends: ESG Features in the Ascendancy	Page 20–21
Sustainability in operations	Diversity: A wide Range of climate-friendly Approaches	Page 42–43
	Fleet: Sustainability in the fast Lane	Page 30–31
	Energy Monitoring: Clearly improved Efficiency	Page 32–33
<b>Non-Financial Report 2020</b>		
Sustainability strategy	Foreword by the Management Board	Page 1
Sustainable governance	Sustainability Risks	Page 12–13
	Investments	Page 18
Sustainability in our core business	Innovative Products and Services	Page 23–25
Sustainability in operations	Environment and Ecology	Page 38–40
Data and performance	Environment and Ecology KPIs	Page 41
GRI Disclosures	GRI 201 Economic Performance	<a href="#">GRI Content Index 2020</a>
	GRI 302 Energy	
	GRI 305 Emissions	
	GRI 307 Environmental Compliance	
<b>Additional References</b>		
Code of Conduct		<a href="#">Weblink</a>



## 1.4. Anti-Corruption

### Principle 10:

Businesses should work against corruption in all its forms, including extortion and bribery

Topic	Reference	
<b>Sustainability Report 2020</b>		
Sustainable governance	Responsibilities: A Pioneer for Reports and Ratings	Page 39
<b>Non-Financial Report 2020</b>		
Sustainable governance	Human rights, Corruption and Compliance	Page 14 – 16
	Data protection	Page 17
GRI Disclosures	GRI 205 Anti-corruption GRI 206 Anti-competitive behavior	<a href="#">GRI Content Index 2020</a>
<b>Additional References</b>		
Code of Conduct		<a href="#">Weblink</a>



## 1.5. Further information

For detailed information please review our corporate responsibility reports, which can be found on [https://www.uniqagroup.com/gruppe/versicherung/corporate-responsibility/strategy-esg-governance/nachhaltigkeitsbericht/Sustainability\\_Report.en.html](https://www.uniqagroup.com/gruppe/versicherung/corporate-responsibility/strategy-esg-governance/nachhaltigkeitsbericht/Sustainability_Report.en.html)



# Imprint

## **Cautionary note regarding forward-looking statements**

These statements provide current expectations of future events and other forward-looking statements that are based on management's current views and assumptions. They involve known and unknown risks and uncertainties that could cause actual results performance or events to differ from those expressed or implied in such statement. UNIQA undertakes no obligation to publicly revise or update any forward-looking statements.

## **Publisher**

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